

THURLTON PARISH COUNCIL

Accessibility statement for <http://thurlton.norfolkparishes.gov.uk>

This accessibility statement applies to this website.

This website is run by **Thurlton Parish Council**.

We want as many people as possible to be able to use this website.

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

All documents from Summer 2020 will be prepared in a way to make them as accessible as possible. Most older documents are accessible but there may be features in them which make these documents slower to access.

Documents which are scanned will be accessible as PDF files. These will include the Annual Governance and Accountability Statements, Budgets and Accounts.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please contact the Parish Clerk
We'll consider your request and get back to you within fourteen days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the Parish Clerk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Thurlton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

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Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the items listed below.

Non-compliance with the accessibility regulations

Some scanned documents may not be accessible. When we are able to publish these documents in a different format we will do so.

Disproportionate burden

We believe that it would be a disproportionate burden to change older documents to an accessible version. We will work to make all documents published after September 2020 accessible, as well as all active administrative documents published after 23rd September 2018.

PDFs and other documents

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. Any new documents we publish will meet accessibility standards.

Live video

We do not at present publish live video.

Contact us

- Parish Clerk: Gill Crossland
- email: thurlton_pc@gmail.com
- Phone: 07385197601/01508 549987

Preparation of this accessibility statement

This statement was prepared on 1st September 2023 and approved by the Parish Council on 11th September 2023

Approved by Thurlton Parish Council

Signed.....

Date: 11th September 2023

(Chairman)

Date of next review